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December 18, 2013

Dear Valued Customer,

We have decided to temporarily pull back our recently launched Tflex™ SF200 product. After additional testing, we discovered that the product was not performing to the design specifications. We have suspended all sampling, quoting and promotion of Tflex™ SF200. We will relaunch Tflex™ SF200 as soon we have completed with our updates and testing. We do not have an exact relaunch date; however, we are aiming for mid-year 2014. We apologize for any inconvenience that this may cause.

Sincerely,

Jane M. Lacy
Product Manager